# SIGNATURE SOFTWARE

# Over 20 Years Industry Experience

## Signature Software's Complete Business Solutions

With over 20 years' experience, Signature Software has grown to be the undisputed market leader in providing fully integrated business management solutions.

Signature Software has shown its strength in industries such as telecommunications retail, business equipment and IT. This strength is supported by enviable relationships with channel partners Telstra, Fuji Xerox, Canon and Toshiba and many more.

Our business now encompasses software application development, support and business consulting services, IT hardware - both industry specific and bespoke.

Signature Software, fully Australian owned and operated, is now exporting our solutions into the Asian market.

Our capability to assess our customer' business processes and identify automation potential has seen us assist many businesses to significantly reduce their operational costs and improve client service delivery – with an improved bottom line.

As our clients businesses have grown, we have been there with them as they acquire other businesses. From standardising operational processes, fully integrating those businesses and adapting applications to support their specific needs, Signature Software has been an integral part of their growth strategy.

From our core business management platforms – ICE and the 24 Hour Office suite – we can adapt to accommodate your specific business requirements.

Signature Software can be a key partner in your business – from initial establishment and through the growth phases.

With our ongoing investment in keeping our core software at the forefront of industry changes, you can be assured that Signature Software will continue to support your business well into the future. With our specialist bespoke developments, we can also provide you with any specific application development you needed, including full integration with our core business management platforms. The assessment of what is required can be conducted by our business consultants, who have long term industry and business experience.

At whatever stage your business is at, Signature Software can assist you to take your business where you want to go.

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Contact us today to find out how:
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# Remove the barriers to Optimum Efficiency

## *Signature Software's ICE ERP Solutions*

The ICE Integrated Business Solution is a suite of fully integrated business applications, with optional processing modules that provide specific functionality for businesses in office automation and other industries. The key benefit of the software includes the tracking and reporting of ongoing revenue and services that are crucial to these business operations.

### ICE System Core Modules

- Accounting
- Inventory
- Administration
- Point of Sale (POS)

- Customer Asset tracking
- Debtors and Creditors
- Mobile and Fixed connection tracking & commission reconciliation

### ICE Industry Processing Modules Available

- Service Call Manager - Works Control
- FocusPoint – Retail & Corporate Dashboards
- Support/Service Ticketing System
- B2B/B2C Ordering & Payment
- Web Reads

- ServicePoint – Mobile management of technicians in the field
- Client invoice/statement reprint
- Simplex and complex service contract billing
- Mobile Stocktake Application (MSA)
- Full API

### Consultancy & Services

Signature Software can provide business consultants with long term and renowned experience in your industry to understand how your business operates. Maximise your investment by utilising our consultants who are not only experts in the field, but intimately know how your ICE application and make an immediate impact on your business & results!

### Custom Development:

Custom software development for new and existing clients as either a stand-alone application or integration with ICE itself. We can deliver your individual solution, from initial concept through detailed design and specifications, application development and testing, front and back end development, to implementation and ongoing support.



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