SERVICE POINT 2015
SIGNATURE SOFTWARE

Our #1 Selling Product

Manage your Technicians in the Field

With Signature Software's ServicePoint

Signature Software's ServicePoint is a comprehensive real-time mobile solution that closes the information gap between your office and field service technicians. As part of our 24 Hour office solution, ServicePoint provides real-time updates between the field technician's smart phone and your ICE (ERP) database. This keeps your field technician in touch and connected at all times regardless of where they are. This works in conjunction with the ICE Service Call Manager.

Eliminate unnecessary paperwork, phone calls, travel time (to and from the office) and communication delays. Service customer's faster, close calls faster and if it's a billable call, have the invoice sent out faster.

Business Advantages & Benefits

✓ Maximise field service productivity - view and update service tickets, all from your smartphone.	✓ Receive a real-time view of your field service technician's progress.
✓ Spare parts management - Gain greater control of technicians stock due to real time updating of parts used and improve your ability to manage overall stock levels.	✓ Job updates – Travel time, labour time, waiting for parts, completion and meter reads.
✓ Follow up task/call creation i.e. return to fit parts.	✓ Service debrief - Parts used, labour, travel time, additional notes.
✓ Customer sign off directly on the mobile or tablet device.	✓ Automatic synchronisation with your ICE ERP database with no rekeying of information and minimising data errors.

Available on the **App Store**

Google play ANDROID APP ON

ServicePoint Minimum Requirements

✓ ICE Version 2.37 or greater
✓ 24 Hour Office Version 1.5 or greater
✓ Compatible with Android or iOS mobile or tablet device.

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Contact us today to find out how:
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